

# REFUND & CANCELLATION POLICY

The service being provided by TechPerspect Software Pvt. Ltd. is for charging of EVs at the charging stations owned and/or operated by various CPO's. The cost of charging a vehicle is collected after the charging service has been provided hence there is no refund for the amount charged by CPO. The consumer at his own will not use the charging service if he/she finds the service not upto the mark or the prices for the services are considered high. Once the consumer's electric vehicle has been charged, CPO reserves the right to charge the cost of charging from the consumer.